

Cancellation Policy

If you inform us with **less than 24 hours notice** to cancel your appointment, we will consider this a late cancellation.

NHS Appointments

If you late cancel or fail to attend your appointment twice, you will be **removed from our NHS list**.

Saturday Appointments

We reserve Saturdays for Private Treatment, therefore we kindly ask for a **£50 deposit in order to book** the appointment. The deposit is non-refundable if a late cancellation occurs.

Hygiene Appointments

We request for a **deposit-min.£35**. If a late cancellation occurs, the deposit is non-refundable.

Private Root canal Treatment

We request a **part payment of £200 to secure your appointment**. If a late cancellation occurs, the deposit is non-refundable.

Outstanding Balance/s

We request that any outstanding balance needs to be cleared before the final fitting appointment, for treatments including crowns, veneers, inlay/onlay, bridges, dentures and night guards.